

Business Responsibility & Sustainability Report



SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1.	Corporate Identity Number (CIN) of the Listed Entity	L24231PB1976PLC003624
2.	Name of the Listed Entity	BCL INDUSTRIES LIMITED
3.	Year of incorporation	1976
4.	Registered office address	Hazi Rattan Link Road Bathinda- 151001 (PB)
5.	Corporate address	Hazi Rattan Link Road Bathinda- 151001 (PB)
6.	E-mail	cs_bcl@mittalgroup.co.in
7.	Telephone	+91 164- 2240163
8.	Website	www.bcl.ind.in
9.	Financial year for which reporting is being done	April 1, 2022 to March 31, 2023
10.	Name of the Stock Exchange(s) where shares are listed-	BSE Limited and NSE Limited
11.	Paid-up Capital	Rs. 24150000/-
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Mr. Ajeet Kumar Thakur Tel- +91 84277-79357
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e., only for the entity) or on a consolidated basis (i.e., for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Disclosure made in this report are on a standalone basis and pertain only to BCL Industries Limited

II. Products/services

14. Details of business activities (accounting for 90% of the turnover):

Sr. No.	Description of main activity	Description of business activity	% of turnover entity
1.	Manufacturing	Edible oil & vanaspati	66.23%
2.	Manufacturing	Distillery	32.98%
3.	Construction	Real Estate	0.79%

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product/Service	NIC Code	% of total Turnover contributed
Edible Oil			
1.	Vegetable oils & Fats excluding corn oil	10402	51.02%
2.	Oil cakes & Meals	10406	5.25%
3.	Hydrogenated Oil & Vanaspati Ghee	10401	5.01%
4.	Rice	10612	3.22%
Distillery			
1.	Ethanol	2208	10.92%
2.	ENA	2208	14.46%
3.	DDGS	2208	4.80%
Real Estate			
1.	Real Estate(Units and Related Services)	68200	0.79%

III. Operations
16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	3	2	5
International	-	-	-

17. Markets served by the entity:
a. Number of locations

Locations	Number
National (No. of States)	5 State(Punjab, Haryana, Gujrat,Himachal Pradesh, Rajasthan)
International (No. of Countries)	

b. What is the contribution of exports as a percentage of the total turnover of the entity?

NIL

c. A brief on types of customers

BCL Industries Limited caters to the following types of customers:

- Ethanol is sold to Oil Marketing Companies.
- ENA is sold to Major Wine Brands.
- Edible Oil such as Home Cook is sold to the Retail Consumer and to the Market Federations

IV. Employees
18. Details as at the end of Financial Year:
a. Employees and workers (including differently abled)

Sr. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	62	49	79.03%	13	20.96%
2.	Other than Permanent (E)	9	4	44.4%	5	55.5%
3.	Total employees (D + E)	71	53	74.64%	18	25.35%
WORKERS						
4.	Permanent (F)	190	188	98.94%	2	1.06%
5.	Other than Permanent (G)	47	46	97.87%	1	2.12%
6.	Total workers (F + G)	237	234	98.73%	3	1.26%

b. Differently abled Employees and workers:

Sr. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	-	-	-	-	-
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total differently abled employees (D + E)	-	-	-	-	-
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	02	02	100%	-	-
5.	Other than Permanent (G)	-	-	-	-	-
6.	Total differently abled workers (F + G)	02	02	100%	-	-

19. Participation/Inclusion/Representation of women

	Total (A)	Females	
		No. (B)	% (B / A)
Board of Directors	6	1	16.66 %
Key Management Personnel	2	0	-

20. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	FY 2022-23			FY 2021-22			FY 2020-21		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	49	13	62	43	11	54	43	11	54
Permanent Workers	188	2	190	168	2	170	169	1	170

V. Holding, Subsidiary and Associate Companies (including joint ventures)

21. (a) Names of holding / subsidiary / associate companies / joint ventures

Sr. No.	Name of the holding / subsidiary / associate companies / Joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% Of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1.	SVAKSHA DISTILLERY LIMITED	Subsidiary	75%	NO

VI. CSR Details

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: **YES**(ii) Turnover (in Rs.) **RS. 1996.47 CR.**(iii) Net worth (in Rs.) **RS. 369.85 CR.**

VII. Transparency and Disclosures Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If yes, then provide web-link for grievance redress policy)	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution on at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	NO	NIL	NIL	NIL	NIL	NIL	NIL
Investors (other than shareholders)	YES https://www.bcl.ind.in/investor-calendar/#1501574130165-9f4b1499-d3f6	NIL	NIL	NIL	NIL	NIL	NIL

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If yes, then provide web-link for grievance redress policy)	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution on at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Shareholders	YES https://www.bcl.ind.in/investor-calendar/#1501574130165-9f4b1499-d3f6	7	0	NIL	18	0	NIL
Employees and workers		0	0	NIL	0	0	NIL
Customers		0	0	NIL	0	0	NIL
Value Chain Partners		0	0	NIL	0	0	NIL
Other		0	0	NIL	0	0	NIL

24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

Sr. No.	Material issue identified	Indicate whether risk or opportunity	Rationale for identifying the risk/opportunity	Approach to adopt or mitigate	Positive/Negative Implications
1.	Waste Management	Opportunity	Waste Management infrastructure has an important role in delivering sustainable development. BCL has a robust collection and recycling process already in place with an intent to reduce plastic consumption. We also practice collection and disposal of waste edible oils and food products in safe manner.	We monitor all wastes in our manufacturing units and the wastes are within permissible limits as laid down by the regulators.	POSITIVE- 1. The plastic waste generated is collected back and recycled safely. 2. BCL efforts are directed towards low waste generation in the operations
2.	Water Management	Risk	Being a agri processing Company, BCL uses agricultural products as a raw material in most of its finished products. The production of Corn, Sunflower seeds, Rice etc. is a water- intensive process. Water being a finite resource this poses a risk to the operations of our business.	We are supporting various initiatives towards water management & harvesting. Rainwater harvesting is being practiced at all manufacture locations. We are also practicing reduction in raw water usage in manufacturing.	NEGATIVE- 1. We are taking efforts to ensure efficient water management to avoid it becoming an unsolvable issue.

Sr. No.	Material issue identified	Indicate whether risk or opportunity	Rationale for identifying the risk/opportunity	Approach to adopt or mitigate	Positive/Negative Implications
3.	Energy Management	Opportunity	Energy management reduces costs while reducing the risk of energy scarcity. Effective energy management reduces the GHGs emissions and protects the environment.	We measure the facility's current energy consumption and identify opportunities to decrease energy consumption. Processes and systems are in place to ensure maximum energy efficiency and this will be continuously improved.	POSITIVE: - 1. Any cost put for improving the energy management system management system will fetch positive outcomes and reduced cost in the long run. It will bring down the GHG emissions.
4.	Employees Health & Safety	Risk	Health and safety impact company's practice as a responsible organization. Effective H&S performance also assists in attracting and retaining quality talent. This can also lead to decreased Productivity.	We have effective health and safety practices deployed in accordance with our policies on health and safety. Several efforts and initiatives have been put in place to ensure employee health and safety.	NEGATIVE: - Any Cost put towards employee health and safety will yield positive results in the long term.
5.	Human Rights	Risk	Changing regulations around human rights pose as a challenge.	We have all the relevant policies to mitigate the challenges of human rights and track any issues related to child labour, forced labour, involuntary labour & sexual harassment. We also maintain harmonious working environment with the workers at our factories and address their concerns through interactions and discussions.	NEGATIVE: - Any violation can lead to severe reputational risk and financial risk for the organization due to any punitive actions by regulators/legal authority.
6.	Labour Practices	Risk	Changing regulations around labour practices pose as a challenge.	We have put in substantial effort to ensure that we comply with all requirements of labour law and do beyond it as well.	NEGATIVE: - Workplace incidents related to employee's health and safety can result in litigation and plant shutdown, impact reputation and attract fines from the regulator.
7.	ESG Governance	Opportunity	A robust ESG governance structure will enable BCL in assessing its policies and processes from the perspective of minimizing the impact on the environment while empowering the society and act as responsible corporate citizen.	N/A	N/A

Sr. No.	Material issue identified	Indicate whether risk or opportunity	Rationale for identifying the risk/opportunity	Approach to adopt or mitigate	Positive/Negative Implications
8.	Supply Chain Management	Opportunity	Setting up robust supply chain has helped us in business continuity and growth. Our supply chain has also ensured that we have competitive pricing and pass on its benefit to our consumers without any business disruptions.	Our business continuity plan and risk management plan has covered all foreseeable risks in our supply chain with measures already underway to address those.	POSITIVE: - Building resilience in our supply chain has helped us fetch long term results and growth.



SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
c. Web Link of the Policies, if available	https://www.bcl.ind.in/wp-content/uploads/2023/06/BRSR-POLICY-BCL.pdf								
2. Whether the entity has translated the policy into procedures. (Yes / No)	N	N	N	N	N	N	N	N	N
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	N	N	N	N	N	N	N	N	N
4. Name of the national and international codes/certifications/labels/ standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.									
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	<p>BCL has created short- to medium plans to address priority areas like, climate change, plastic waste and circular economy, sustainable sourcing and sustainable livelihoods.</p> <p>This includes key areas such as specific energy consumption items and specific waste generation.</p>								

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	To ensure progress against plan, BCL management has included the same in individual KRAs (Key Result Areas). Together with robust processes this will ensure regular monitoring of environmental KPIs (Key Performance Indicator), development of an environmental management plan, and review of progress on a regular basis to ensure that Businesses are on track with respect to the agreed road map.								

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting's related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

We bring herewith our first BRSR in compliance with SEBI's guidelines adhering to NGRBC principles. We are committed towards becoming a socially and environmentally responsible organization and have always maintained a very high standard of ethics.

It has been our belief that sustainability and growth go hand in hand and an organization's long-term success is determined by how proactively it responds to its environmental, social, and governance dimensions. Our corporate governance framework signifies our commitment to integrity and responsibility throughout our value chain. We are committed to adhering to the highest standards of integrity and ethics. In order to maintain these standards, the Company has adopted the 'Code of Conduct', which lays down the principles and standards in its dealing with all its stakeholders, including employees, customers, suppliers, government and the community. The Company is committed to develop and produce wholesome and safe food products to deliver against its vision of being amongst "India's Best Performing Most Respected Food Companies". The Environment Management practices of the Company focus on conservation of natural resources and waste management. The Company's environmental commitment is demonstrated through its Guidelines for management of health, safety and environment, extended to all our manufacturing units and business associates. The Company considers human resources as the most valuable asset of the Company and essential for consistent growth of the business.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).

At the highest level, the Board of Directors of the Company has the primary role of oversight of the Business Responsibility policy(ies). The CSR Committee of the Board reviews and oversees implementation of the Sustainability Policies of the Company on an annual basis.

The Heads of the various Departments and Corporate Functions are responsible for ensuring implementation of the Sustainability Policies of the Company within their respective Department / Corporate Function and communication of these Policies to the employees

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.

Yes, the Board level Corporate Social Responsibility Committee is responsible for decision-making on CSR activities and overseeing Business Responsibility policy(ies).

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director/ Committee of the Board/Any other Committee.									Frequency (Annually/Half Yearly/Quarterly)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Committee of the Board									Annually								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Committee of the Board																	

Description of Main Activity	P1	P2	P3	P4	P5	P6	P7	P8	P9
11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	No, we periodically conduct a comprehensive internal audit of our policies and evaluate and monitor any gaps found in the implementation of these policies.								



SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

ESSENTIAL INDICATORS (Mandatory)

1. Percentage coverage by training and awareness programs on any of the principles during the financial year.

Segment	Total number of training and awareness programs held	Topics /principles covered under the training and its impact	%Age of persons in respective category covered by the awareness programs
Board of Directors And Key Managerial Personnel		The Board of Directors of the Company are periodically briefed on various developments with respect to ESG initiatives as well as various Government Regulations and its impact on the operations of the Company. The KMPs Senior Management are also given periodic updates on BCL industries Limited Code of Conduct, the provisions of SEBI (Prohibition of Insider Trading Regulations and Whistle Blower Policy.	
Employees other than BOD and KMPs	2	The following topics are covered under the training Program(s): 1. POSH 2. Awareness/update session on Policy on Gifts, Donations, Imprest & Whistle Blower.	100%
Workers	2	The following topics are covered under the training Program(s): 1. POSH 2. Awareness/update session on Policy on Gifts, Donations, Imprest & Whistle Blower.	100%

2. Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year, in the following format (Note: The entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

	Name of the regulatory/enforcement agencies/judicial institutions	Monetary		Brief of the case	Has an appeal been preferred? (Yes/No)
		NGRB Principle	Amount (Rs.)		
Penalty/ Fine					
Settlement			NIL		
Compounding fee					

		Non-Monetary		
	NGRBC Principle	Name of the regulatory/ Enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment				
Punishment				NOT APPLICABLE

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/enforcement agencies/Judicial institutions
	Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

As Such Company does not have any structured anti- corruption or anti-bribery policy in place, but the basic general standard which is expected from the Employees is established as well as informed to them.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 23	FY 22
Directors	0	0
KMPs	0	0
Employees	0	0

6. Details of Complaints with regard to conflict of interest.

	FY 23		FY 22	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	Nil	0	Nil
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	Nil	0	Nil

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.
2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.

There have been no fines/penalties/action taken by regulators/ law enforcement agencies/judicial institutions, on cases of corruption and conflict of interest.

Yes. A policy on Related Party Transactions (RPTs) and determination of Material RPTs, has been formulated and approved by the Board. Details of such policies for dealing with RPT are disseminated on our website at <https://www.bcl.ind.in/wp-content/uploads/2022/04/Policy-on-RELATED-PARTY-TRANSACTIONS.pdf>. There were no materially significant related party transactions between BCL and the Directors, Promoters, Key Managerial Personnel, and other designated persons which may have a potential conflict with the interest of the Company at large. We have obtained prior approvals for all the related party transactions from the Audit Committee.

Leadership Indicators (Voluntary)

1. Awareness programs conducted for value chain partners on any of the principles during the financial year:

We engage with our value chain partners from time to time. We collaborate with our suppliers for sourcing quality and sustainable raw material. We educate retailers and wholesalers on the various regulatory restrictions on food packaging and labeling, advertising, and promotion.

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

	FY 23	FY 22	Details of improvements in environmental and social impacts
R&D	-	-	-
Capex	-	-	-

Note : The Company has done some expenditure related to R&D in specific technologies in order to improve the environmental and social impacts of product and processes and the Company is regularly doing it but since it's a growing Company and earlier there were no such reporting requirement were required. So, we are unable to identify the Exact Percentage but in next reporting we will provide the details regarding the Same.

- A. Does the entity have procedures in place for sustainable sourcing? (YES/ NO)**

Yes, The Company's Sourcing Model is very deep rooted and strong and our company has well fortified supply chain process.

- B. IF, Yes What Percentage of inputs were sourced sustainably?**

100%

- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for**

(a) Plastics (including packaging)

(b) E-waste

(c) Hazardous waste and

(d) other waste.

BCL engages with certified e-waste handlers for disposal of e-waste. The Company receives disposable and recycling certificates from the respective e-waste vendors.

Plastic waste is recycled through EPR and gets disposed of through certified vendors. In case of other waste which includes food waste, BCL engages with authorized vendors to collect and convert the food waste to animal feed and/or some other industrial usage.

- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Not Applicable

Leadership Indicators (Voluntary)

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

No, we have not conducted Life Cycle Perspective/ Assessments (LCA) for any of our products.

- If there are any significant social or environment concerns and/or risks arising from production or disposal of your products/services, as identified in the Life Cycle Perspective/Assessments (LCA) or through any other means, briefly describe the same along with action taken to mitigate the same.**

Name of Product/ Service	Description of the risk/concern	Action Taken
Not Applicable		

- Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed:**

We ensure that our packaging materials plastic waste including Multi-Layer Plastic have a safe disposal at the end of life.

- Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).**

Indicate input material	Recycled or re-used input material to total material	
	FY 23	FY 22
R&D	0%	0%

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains.

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	Total (A)	% Of employees covered by									
		Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	49	23	46.93%	49	100%	0	0	0	0	0	0
Female	13	2	15.38%	13	100%	0	0	0	0	0	0
Total	62	25	40.32%	62	100%	0	0	0	0	0	0
Other than Permanent employees											
Male	4	1	25%	0	0	0	0	0	0	0	0
Female	5	0	0	0	0	0	0	0	0	0	0
Total	9	1	11.1%	0	0	0	0	0	0	0	0

b. Details of measures for the well-being of workers:

Category	Total (A)	% Of workers covered by									
		Health insurance		Accident insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent workers											
Male	188	26	13.82%	80	42.55%	0	0	0	0	0	0
Female	2	1	50%	-	%	0	0	0	0	0	0
Total	190	27	14.21%	80	42.10%	0	0	0	0	0	0
Other than Permanent workers											
Male	46	27	58.69%	0	0	0	0	0	0	0	0
Female	01	-	0	0	0	0	0	0	0	0	0
Total	47	27	57.44%	0	0	0	0	0	0	0	0

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	80.28%	76.32%	YES	63.38%		YES
Gratuity	100%	100%	YES	100%	100%	YES
ESI	33.80%	15.54%	YES	33.80%	68.77%	YES
Others – please specify	NIL	NIL	NOT APPLICABLE	NIL	NIL	NOT APPLICABLE

3. Accessibility of workplaces Are the premises/offices accessible to differently abled employees as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the offices of BCL Industries Limited are accessible to all its employees including persons with disabilities.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

In accordance with the requirements of the Right of Persons with Disabilities Act,2016,There is no such structured policy regarding equal opportunity at workplace but the company would adopt sympathetic approach towards it when such circumstances arises.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	49	49	188	188
Female	13	13	2	2
Total	62	62	190	190

6. Is there a mechanism available to receive and redress grievances for the Permanent and Non- Permanent employees' categories of employees? If Yes, Give details of the mechanism in brief.

Case Details	Yes/No (If yes, then give details of the mechanism in brief)
Permanent Workers	The Works Committee is formed to address permanent worker's grievances and its meets monthly once.
Other than Permanent Workers	NO
Permanent Employees	Yes, the Company has a whistle blower policy and policy on workplace harassment in place which provides guidance to raise a complaint in case of any concerns. There are specified people to address the Complaints.
Other than Permanent Employees	Not applicable

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

Category	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	Total employees / workers in respective category (A)	No. of employees / Workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / Workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees						
- Male	NA	NA	NA	NA	NA	NA
- Female	NA	NA	NA	NA	NA	NA
Total Permanent Workers						
- Male	NA	NA	NA	NA	NA	NA
- Female	NA	NA	NA	NA	NA	NA

8. Details of training given to employees and workers:

Category	FY 2022-23					FY 2021-22				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No.(B)	% (B/A)	No.(C)	% (C/A)		No.(E)	% (E/D)	No.(F)	% (F/D)
Employees										
Male	49	30	61.22%	36	73.46%	42	31	73.80%	40	95.23%
Female	13	10	76.92%	12	92.30%	10	9	90%	8	80%
Total	62	40	64.51%	48	77.41%	52	40	76.92%	48	92.30%
Workers										
Male	188	185	98.40%	180	95.74%	168	165	98.21%	160	95.23%
Female	2	2	100%	2	100%	2	2	100%	2	100%
Total	190	187	98.42%	182	95.78%	170	167	98.23%	162	95.29%

9. Details of performance and career development reviews of employees and worker:

Category	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	49	42	85.71%	43	39	90.69%
Female	13	9	69.23%	11	5	45.45%
Total	62	51	82.25%	54	44	81.48%
Workers						
Male	188	180	95.74%	168	162	96.42%
Female	2	2	100%	2	2	100%
Total	190	182	95.78%	170	164	96.47%

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage of such a system?

Yes, BCL has implemented an occupational health and safety management system. The Company believes that a safe and healthy work environment is a pre-requisite for employee well-being, and the adoption of best practices in occupational health and safety have a direct impact on its overall performance. BCL Aims to remove or reduce the risks to the health, safety and welfare of all workers, contractors and visitors, and anyone else who may be affected by our business operations. BCL aims to ensure all work activities are done safely. Awareness sessions are conducted on safety related aspects for the employees like Trainings and Safety week celebration.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

BCL has identified the EHS Risk Management framework as one of the integral steps towards building a robust safety man-

agement system. This framework entails a set of processes for continual risk identification, assessment and mitigation, with active participation of the workforce in each of its facilities. Periodic safety audits are being conducted to assess the work-related Hazards. Safety week celebration and 'spot a hazard' exercises are carried out to encourage workers to identify hazards. HIRA (Hazard Identification and Risk Assessment) is conducted across the factories to identify and eliminate the hazard by the Employees as well as workers. Work Permits, Near Miss reporting system are some other routine processes to identify and report work related hazard.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks.

Yes, we do have processes for workers to report work-related hazards and to remove themselves from such risk. "Spot a hazard" exercise is carried out to encourage workers to identify hazards. Training is being provided to the workers to report the hazard and what to do and not to do to be safe from such risks. We duly undertake subsequent implementation of corrective and preventive actions.

d. Do the employees/workers of the entity have access to non-occupational medical and Healthcare services?

Yes, the employees, permanent workers and their family members have access to non-occupational medical and healthcare services.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 23	FY 22
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	1	0
No. of fatalities	Employees	0	0
	Workers		
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

In line with the Company's work health and safety policy, BCL is committed towards the health and safety of the employees and workers. We implement safety guidelines to mitigate safety risks at all times. We ensure employees participating in regular mock drills on fire safety and emergency evacuation. Internal audits are conducted on a periodic basis and detailed reports is submitted for evaluation. Basis on the reports and findings further corrective action is planned and implemented.

BCL ensures that all work activities are done safely. Regular training on safety is given to all the employees and workers. We induce a safety culture by motivating and encouraging employees to provide suggestions to improve safety performance. Safety week celebration is also a part of our culture which encourages all employees and workers to work in a safe and healthy environment.

13. Number of complaints on the following made by employees:

Benefits	FY 2023			FY 2022		
	Filed during the year	Pending resolution at the end	Remarks	Filed during the year	Pending resolution at the end	Remarks
Working conditions	0	0	NA	0	0	NA
Health and safety	0	0	NA	0	0	NA

14. Assessments for the year:

	% Of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health and safety practices and working conditions.

The Company has been following standard operating procedures to comply with state/ local level regulations and ensure safety and hygiene protocols and necessary social distancing is being followed by employees and contractors in the offices and manufacturing plants. During the reporting period, the company reported no fatalities of any employee whilst on duty.

LEADERSHIP INDICATORS (Voluntary)

i. Does the entity extend any life insurance or any compensatory package in the event of death of?

	(Y/N)
Permanent Employees	Yes*
Permanent Workers	Yes*

*Subject to the terms and conditions of the respective insurance policy(ies)

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

BCL puts best efforts to engage with Vendors who are 100% compliant based on the track record.

3. Provide the number of employees having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. affected employees		No. of employees that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment.	
	FY 2022-23	FY 2021-22	FY 2022-23	FY 2021-22
Employees	0	0	0	0
Workers	0	0	0	0

4. Does the entity provide transition assistance programmes to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)

No.

5. Details on assessment of value chain partners

	% Of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	100%
Working Conditions	100%

RINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

BCL believes in a robust relationship with the stakeholders. Any individual or group of individuals or institution that adds value to the business of the Company is identified as a core stakeholder. We recognized both, internal stakeholders which includes employees and leadership team and external stakeholders which includes external channels such as regulators, suppliers, investors, and community. The company reaches out to various groups of identified stakeholders through calls, questionnaire forms and meetings to gauge their views

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Key Stakeholders	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication, (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Others	Frequency of engagement (Annually/ Half Yearly/Quarterly /Others- Please Specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement.
Employee	NO	Email, Notice Board	Annually, Need Basis and ongoing.	<ul style="list-style-type: none"> • Learning and development • Well-being • Grievance redressal • Growth opportunities
Suppliers	NO	Email, Website and vendor Meetings.	Need-basis.	<ul style="list-style-type: none"> • Quality • Local procurement
Investors & Shareholders	NO	Emails, Newspaper, Advertisement, Website and Notice Board.	Quarterly, Annually and need basis.	<ul style="list-style-type: none"> • Business performance • Regulatory procedures & compliance • General updates
Government and Regulators	NO	Policy Intervention, Advocacy.	Need basis.	<ul style="list-style-type: none"> • Taxation • Promotion

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

We maintain a constant and proactive engagement with our key stakeholders that enables us to communicate our strategy and performance. We practice continuous communication and engagement to align expectations. The board is regularly aligned on various developments and their feedback is sought regularly

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes. During the exercise of identifying material issues that are the most relevant and applicable for BCL, we consulted both internal and external stakeholders to identify issues with significant social or environmental impact for us. We ensure that we take inputs from stakeholders and integrate them into our processes and policies.

PRINCIPLE 5 Businesses should respect and promote human rights**Essential Indicators**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2022-23			FY 2021-22		
	Total (A)	No. of employee \ workers covered (B)	% (B / A)	Total (C)	No. of employee workers covered (D)	% (D / C)
Employees						
Permanent	62	62	100%	54	54	100%
Other than permanent	0	0	0%	0	0	0
Total Employees	62	62	100%	54	54	100%
Workers						
Permanent	190	190	100%	170	170	100%
Other than permanent	0	0	0	0	0	0
Total Workers	190	190	100%	170	170	100%

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2022-23					FY 2021-22				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum wages		More than Minimum Wage	
		No.(B)	% (B/A)	No.(C)	% (C/A)		No.(E)	% (E/D)	No.(F)	% (F/D)
Employees										
Permanent	62	0	0%	62	100%	54	0	100%	54	100%
Male	49	0	0%	49	100%	43	0	100%	43	100%
Female	13	0	0%	13	100%	11	0	100%	11	0
Other than Permanent	9	0	0%	9	100%	9	0	0%	9	100%
Male	4	0	0%	4	100%	4	0	0%	4	100%
Female	5	0	0%	5	100%	5	0	0%	5	100%
Workers										
Permanent	190	0	0%	190	100%	170	0	0%	170	100%
Male	188	0	0%	188	100%	168	0	0%	168	100%
Female	2	0	0%	2	100%	2	0	0%	2	100%
Other than permanent	47	0	0%	47	100%	47	0	0%	47	100%
Male	46	0	0%	46	100%	46	0	0%	46	100%
Female	1	0	0%	1	100%	1	0	0%	1	100%

3. Details of remuneration/salary/wages, in the following format:

Gender	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BOD)	3	38,40,000	0	0
Key Managerial Personnel	2	14,34,300	0	0
Employees other than BOD and KMP	43	39,765.58	11	35,555.45
Workers	188	17098.27	2	15, 330

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impact or issues caused or contributed to by the business?

Yes, the Company has a whistle blower policy, and the chairman of Audit Committee is responsible for review of employee concerns reported through the Whistle Blower Mechanism. We also have a policy on workplace harassment which provides guidance to raise a complaint in case of any concerns. The respective department head along with Head of HR are responsible to address the complaints. We empower employees to place their concerns pertaining to human rights violations including but not limited to harassment, victimization, bullying and discrimination of any form for a formal investigation and satisfactory resolution of the grievance.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

At BCL, guidance on human rights issues is covered as a part of its Code of Conduct. We have Whistle Blower Mechanism as part of the Code of Conduct which empowers the complainant to bring to the attention of the management, any concerns related to human right violation without fear of punishment or unfair treatment by reporting at designated e-mail or contact details. The mechanism also provides employees and Directors direct access to the Chairperson of the Audit Committee in exceptional cases. Any concerns reported are addressed by the direct touch team.

6. Number of Complaints on the following made by employees and workers:

Benefits	FY 2022-23			FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	None	0	0	None
Discrimination at workplace	0	0	None	0	0	None
Child Labour	0	0	None	0	0	None
Forced Labour/ Involuntary Labour	0	0	None	0	0	None
Wages	0	0	None	0	0	None
Other human rights related issues	0	0	None	0	0	None

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Our Whistle Blower Mechanism empowers the complainant to bring to the attention of his/her immediate supervisor, the Head – Human Resources and the Complaints Committee any concerns related to discrimination and harassment without fear of reprisal or unfair treatment by reporting at designated email or contact details.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, human rights requirements form a part of the Company's agreements and contracts for hiring contractual employees and workers. We ensure the service provider to comply with regulatory requirements and prevent any form of discrimination including child labour, forced labour, payment of minimum wages, as well as adherence to safe working conditions.

9. Assessments for the year:

	% of offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others - please specify	100%

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not Applicable.

Leadership Indicators**1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.**

There have been no significant changes in business processes during the reporting period.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

Nil

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, the offices of BCL are accessible to persons with disabilities.

4. Details on assessment of value chain partners

	% of value chain partners
Sexual harassment	No such assessment has been done
Discrimination at workplace	No such assessment has been done
Child Labour	No such assessment has been done
Forced Labour/Involuntary labour	No such assessment has been done
Wages	No such assessment has been done

5. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 4 above.

Nil.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2022-23	FY 2021-22
Total electricity consumption (A)	158223121	145229508
Total fuel consumption (B)	9739004	903615077
Energy consumption through other sources (C)	690023	136788
Total energy consumption (A+B+C)	168652148	1048981373
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	1042.93 (Rs)	5346.90 (Rs)

No independent assurance has been done for data verification

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kiloliters)		
(i) Surface water	507079kl	523909kl
(ii) Groundwater	1016kl	N/A
(iii) Third party water		
(iv) Seawater / desalinated water		
(v) Others		
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	508095KL	523909KL
Total volume of water consumption (in kilolitres)	508095KL	523909KL
Water 2121 intensity per rupee of turnover (Water consumed /turnover)	3.142	2.66
Water 2121 intensity (optional) –the relevant metric may be selected by the entity	--	--

No independent assurance has been done for data verification

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, the entity has implemented a zero liquid discharge policy for all its plants and relevant procedures are in place and well-implemented and the entirety of plants are covered under the Zero liquid discharge policy.

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format

Parameter	FY 2021-22	FY 2022-23	FY 2021-22
NOx			
SOx			
Particulate matter (PM)			
Persistent organic pollutants (POP)			
Volatile organic compounds (VOC)			
Hazardous air pollutants (HAP)			
Others – please specify			

The Company has not done any assessment of this data.

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	FY 2021-22	FY 2022-23	FY 2021-22
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	Not being presently done	Not being presently done
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	Not being presently done	Not being presently done
Total Scope 1 and Scope 2 emissions per rupee of turnover		Not being presently done	Not being presently done
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		Not being presently done	Not being presently done

No independent assurance has been done for data verification

7. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details.

NO

8. Provide details related to waste management by the entity, in the following format

Parameter	FY 2022-23	FY 2021-22
Total Waste generated (in metric tonnes)		
Plastic waste (A)		
E-waste (B)	0.001 tonne	0.001 tonne
Bio-medical waste (C)	0	0
Construction and demolition waste (D)	0	0
Battery waste (E)	0	0
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G)	Approx.01kl	Approx.01kl
Other Non-hazardous waste generated (H) . Please specify, if any. (Break-up by composition i.e., by materials relevant to the sector)		
Total (A+B + C + D + E + F + G+ H)		
For each category of waste generated, total waste recovered through recycling, re- using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total	0	0

No Independent assurance has been done for data verification.

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

We strongly emphasize the conservation of natural resources and efficient waste management processes. Our plastic waste management processes are in line with Plastic Waste Management (PWM) EPR (Extended Producer Responsibility) guidelines under PWM Rule 2016. Every year, the Company collects, processes, and recycles the post-consumer multi-layer and non-multilayer plastic packaging waste as per CPCB guidelines. Our operations do not generate any hazardous waste. The other waste generated by the company is within the permissible limits given by CPCB/SPCB.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sr. No.	Location of operations/office	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
NOT APPLICABLE			

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (yes/no)	Results communicated in public domain(yes/no)	Relevant Web link
BCL has not done any environmental impact assessment in FY 2022-23					

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

The company is in compliance with all the environmental regulations of the country. There have been no incidents of non-compliance related to the environment in FY 2022-23

PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/ associations. 6
- b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	All India Distillers Association, New Delhi	National
2	The Solvent Extractors' Association of India, Mumbai	National
3	Solvent Extractors, Association of Punjab	State
4	The Soyabean Processors Association of India	National
5	Indian Vanaspati Producers' Association of India	National
6	Grain ethanol manufactures Association	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
Not Applicable		

PRINCIPLE : 8 Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (yes/no)	Results communicated by independent external agency (yes/no)	Relevant web link
Not Applicable					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Sr. No.	Name of project for which R&R is ongoing	State	District	No. of project Affected Families (PAFS)	% Of PAFS covered by R&R	Amounts paid to PAFS in the FY (In INR)
The Company does not have any ongoing projects as such.						

3. Describe the mechanisms to receive and redress grievances of the community.

We regularly engage with the communities in which our business operated and prepare processes to address their concerns. We prioritize the requirements and finalizes our community initiatives after a thorough understanding of the specific needs of each community through stakeholder engagement and need assessment.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2022-23	FY 2021-22
Directly sourced from MSMEs/ small producers	Nil	Nil
Sourced directly from within the district and neighboring districts	Nil	Nil

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

ESSENTIAL INDICATORS(Mandatory)

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company has a well-defined mechanism for handling consumer grievances. The Company gives a toll-free number along with an email address on its products label as well as on the BCL website through which consumers can raise their complaints or query or feedback. The first response to all consumer grievances is given immediately on receiving the call by having a detailed conversation with the consumer to address his/her concern and timely closure of complaint. For other specific or technical query or information or product issues, estimated turnaround time is given to the consumer and complaints are forwarded to local area representatives for speedy response/closure and replacement to be provided to consumers, if required

2. Turnover of Products and services as a percentage of turnover from all products/services that carry information

	As a percentage to total turnover
Environment and social parameters relevant to the products	100%
Safe and responsible usage	100%
Recycling and/or safe disposal	100%

3. Number of consumer complaints in respect of the following:

	FY 2022-23			FY 2021-22		
	Received during the year	Pending resolution at end of the year	Remarks	Received during the Year	Pending resolution at the end of year	Remarks
Data privacy	0	0	None	0	0	None
Advertising	0	0	None	0	0	None
Cyber- security	0	0	None	0	0	None
Delivery of essential services	0	0	None	0	0	None
Restrictive Trade practices	0	0	None	0	0	None
Unfair Trade Practices	0	0	None	0	0	None

4. Details of instances of products recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	nil	nil
Forced recalls	nil	nil

5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

NO.

6. Provide Details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of products recalls; penalty/action taken by regulatory authorities on safety of products/services.

NIL.